

**Payment Methods:**

The payment methods available on the volaflywear.com website are:

- Online payments (credit or debit card, PSE, cash payments at partner stores) through the Openpay payment gateway.

Our e-commerce platform does not capture, store, or transmit transactional data. For this, we use the services of Openpay, a certified payment platform that guarantees the security of all transactions through encryption software, validation procedures, and robust data protection measures at the banking level (PCI Level 1 certification). Therefore, making payments on our website is secure.

If you pay with PSE, the Openpay payment gateway handles communication directly with your bank via ACH. When paying through this channel, you are using your own bank's security processes, which validate your primary and secondary passwords, if applicable.

**Privacy and Personal Data Protection Policy.**

Vola has a Personal Data Protection Policy in order to comply with the requirements of the Political Constitution of Colombia, Law 1581 of 2012, Law 1266 of 2008, and their implementing decrees 1727 of 2009, 2952 of 2010, and partial implementing decree No. 1377 of 2013, and Law 1480 of 2011.

Furthermore, it is expressly stated that the processing of personal data is exclusively for the corporate purpose of DBELEN SAS and any related activities that may arise therefrom.